

Creating Messages in Mobile Message Center

Functionality to create new messages in your mobile Message Center, in addition to responding to existing messages is available. Like within PowerChart, these messages will create an in-between encounter message type when associated to a patient. The information describes the messaging process from the mobile Cerner Message Center app that is available on your device app store.



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Creating the Message

1. Click Create Message icon

2. Click the Add Person icon to associate message to patient

Options allows prioritization of message, Save to Chart, and modification Document Types

Paper icon lists message templates

The composite image shows three screenshots of the Cerner Message Center mobile app. The top-left screenshot shows a sidebar menu with options like Results, Orders, Documents (2), Forwarded Documents to Sign (2), and Saved Documents. A red callout points to a 'Create Message' icon at the bottom of the sidebar. The top-right screenshot shows the 'Options' screen with fields for Priority, Save To Chart, Document Type (General Message), and Due Date. A red callout explains that the 'Options' screen allows for prioritization, saving to chart, and modifying document types. The bottom screenshot shows the 'Message' screen with fields for To, Subject (General Message), and a paper icon. A red callout points to the paper icon, stating it lists message templates. A separate list of templates is shown to the right, including Summary of Care Letter, Abdominal Pain/Discomfort Triage Assessment, Ancillary Scheduling Patient Not Responding, Anesthesiology Phone Message, Cardiac Triage Assessment, and Cardiology Heart Failure Phone Follow-Up.

Associate Message to Patient

Search patient name within patient search of mobile Message Center

The image shows two screenshots of a mobile application interface. The left screenshot is titled 'Patient Search' and has two tabs: 'Patient Information' and 'Encounter Information'. The 'Patient Information' tab is active. It contains fields for 'Name' (with the text 'Ztest, dolphin' entered), 'DOB' (with a date picker set to MM/DD/YYYY), 'MRN', and 'Phone Number'. Below these fields is a 'Search' button. A red arrow points from a yellow callout box to the 'Name' field. The right screenshot is titled 'Search Results' and displays the patient information for 'ZTEST, DOLPHIN', including '56 years F DOB: Jan 1, 1962', 'MRN: 01-60-74-68-3', and 'PCP: Pcp Undesignated, 17110'. A red arrow points from a yellow callout box to the patient name in the search results.

3. Type name of intended recipient, then press **Search**

4. Select intended patient if multiple persons with same name are present

In-Between Encounter Location List

All in-between encounters, whether in PowerChart Message Center or mobile Message Center, must be associated with a location. All University Healthcare locations will display for those providers who have not personalized their location list in PowerChart. Those who have will see a shorter list with only applicable locations. Click [here](#) to for information on how to personalize your Message Center in-between encounter location list.

Long List

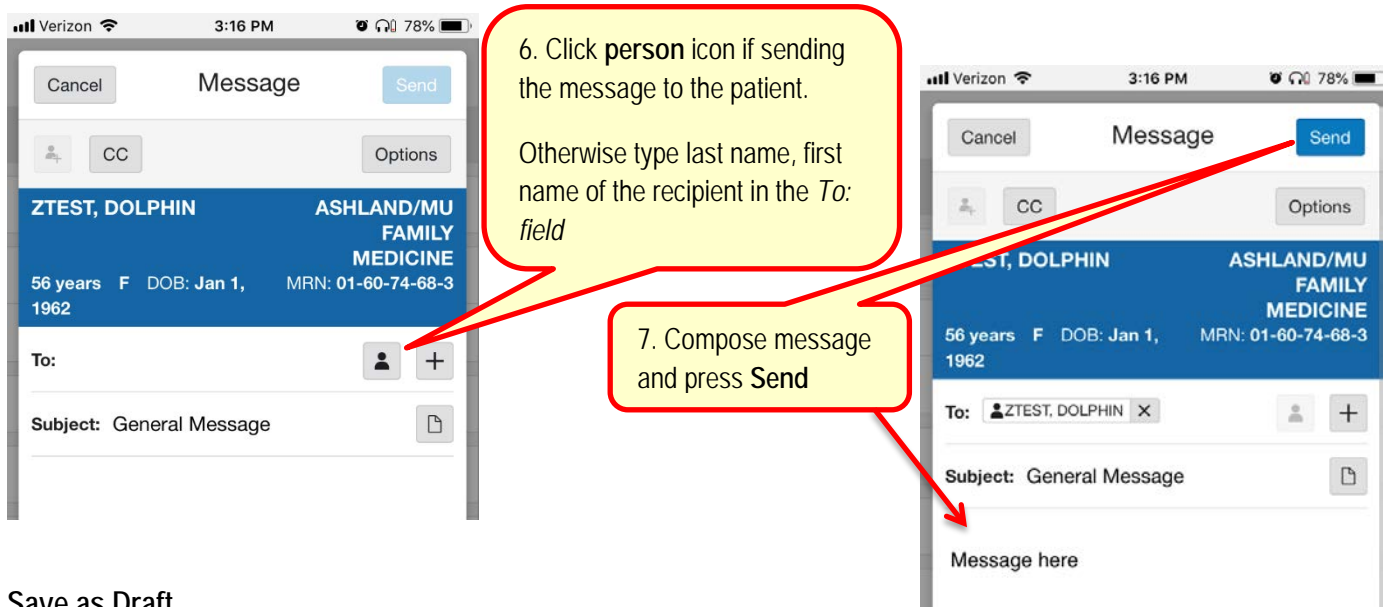
The screenshot shows a 'Select Location' screen with a 'Continue' button in the top right corner. At the top, the patient information 'ZTEST, DOLPHIN' is displayed, followed by '56 years F DOB: Jan 1, 1962' and 'MRN: 01-60-74-68-3'. Below this is a long list of locations, including 'ASHLAND HCARE', 'ASHLAND VILLA', 'ASHLAND/MU FAMILY MEDICINE' (which is highlighted in blue), 'ASHLAND VILLA ALF', 'ASLIN ADMIN BLD', 'ATHLETIC DEPT', 'AUDIOLOGY HEARING AND BALANCE', 'AUDIOLOGY KEENE', 'AURORA CCM TLM', 'AVA MO OZARKS', 'BARIATRICS CL', and 'BATTLE HIGH'. A red arrow points from a yellow callout box to the highlighted location.

Shorter, personalized List

The screenshot shows a 'Select Location' screen with a 'Continue' button in the top right corner. At the top, the patient information 'ZTEST, DOLPHIN' is displayed, followed by '56 years F DOB: Jan 1, 1962' and 'MRN: 01-60-74-68-3'. Below this is a shorter list of locations: 'SP FAM MED BLUE', 'SP FAM MED GOLD', and 'SP FAM MED GRN'. A red arrow points from a yellow callout box to the list of locations.

Compose and Send

Select the message recipient(s). Messages may be sent to providers, members of UMHC healthcare team, or patients. Only patients with MU Health accounts can receive General Messages from Message Center.



Save as Draft

Message has been created, but needs to be saved in draft form as the message is not ready to be sent to recipient.

