

24-HOUR PERSONAL ACCOUNT LINE

Call Tree

PRESS 1
for
Existing Accounts



Existing Accounts

PRESS 1
for Deposit Accounts
Menu

PRESS 2
for Transfers

PRESS 3
for Loan Inquiries

PRESS 4
for Loan Payments

PRESS 5
to Report
Unauthorized Activity

PRESS 2
for
Debit Card Menu



Debit Card Menu

PRESS 1
to Activate Debit Card

PRESS 2
to Close Debit Card

PRESS 3
to Change Debit Card
Pin

PRESS 4
to Report Unauthorized
Debit Activity

PRESS 5
to Request Debit Card
Limit Increase

PRESS 6
for Debit Card Support
Menu to Include Order
a New Debit Card

PRESS 3
for
Loan Menu



Loan Menu

PRESS 1
to Check Status of Loan
Application

PRESS 2
to Apply For a Loan

PRESS 3
to Existing Loans

PRESS 4
for
Bank Services Menu



Bank Services Menu

PRESS 4
to Request Electronic
Stop Payment